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On Hold (Paperback)

By Bruce Baum

Createspace, United States, 2010. Paperback. Book Condition: New. 214 x 149 mm. Language: English . Brand New Book ***** Print on Demand *****.I want my ears back! What's next, my nose? When you call someone and they put you on hold, they are in control of you. Maybe it's because I was raised in the land of the free that this irks everything irkable in me. Would you allow a clerk in a store to grab you by the ears as soon as you walked in and hold you in place until they were ready to talk to you? While they talked to someone else? At the very least, that might be temporary involuntary imprisonment, or some kind of mild kidnapping. I think you could almost go to jail for that. Why then, do we allow, indeed, make it legal, on the phone? As angry as I got, I couldn't continue yelling at innocent furniture while I was on hold. I'm sure it's bad for me, and it can't be good for my furniture. In an effort to turn my aggravating conundrum into something possibly positive, I conducted, and funded with loose change, an...



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